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DATE: January 22, 2020
TO: GOJO Customers
SUBJECT: Update on the 2019 Novel Coronavirus, Wuhan, China

The Centers for Disease Control and Prevention (CDC) is reporting that they are closely monitoring an outbreak caused by a novel (new) coronavirus first identified in Wuhan, Hubei Province, China. Chinese authorities identified the new coronavirus, which has resulted in hundreds of confirmed cases in China, including cases outside Wuhan, with additional cases being identified in a growing number of countries internationally. The first case in the United States was announced on January 21, 2020.

Human coronaviruses are most commonly spread from an infected individual to other people (person-to-person).^{*} Previously identified coronaviruses include SARS-CoV and MERS-CoV. According to the CDC, many of the characteristics of this novel coronavirus and how it may affect people are still unclear, but one of the ways in which human coronavirus is most commonly spread is by touching surfaces with the virus on it and then touching your mouth, nose, or eyes before washing your hands.

Common signs and symptoms of this illness include fever, cough, and difficulty breathing, which can sometimes lead to death. The elderly and those with underlying health problems or compromised immune systems are considered most at risk. The CDC provides additional information on Symptoms and Diagnosis, Transmission, Prevention and Treatment on their website at www.cdc.gov/coronavirus/about/index.html.

To prevent the spread of the human coronavirus, common high-touch surfaces, like doorknobs, light switches, table tops, and phones should be disinfected using an EPA-registered product with coronavirus claims, such as PURELL[®] Surface Disinfecting Spray with a contact time of 30 seconds.

The situation continues to evolve and is being monitored closely by public health authorities, including the CDC and World Health Organization. We will continue to keep you updated as more information becomes available.

Please call GOJO Customer Interaction Center at 1-800-321-9647 with any questions.

Stay Well,

A handwritten signature in black ink that reads "Dave Macinga". The signature is written in a cursive, flowing style.

Dave Macinga
Product Management and Regulatory Affairs Senior Director
GOJO Industries, Inc.

^{*}Reference: <https://www.cdc.gov/coronavirus/about/transmission.html>